## **MEMORANDUM**

TO: Interested Parties

FROM: John Pandiani

Bill Bagdon

DATE: April 16, 1998

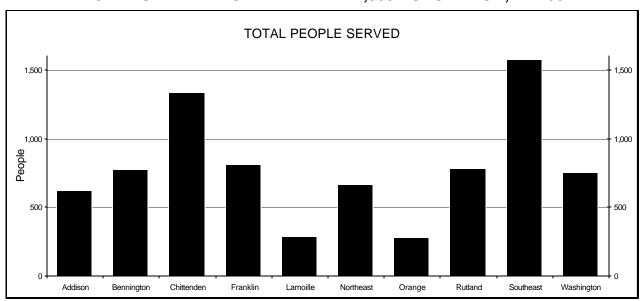
RE: Utilization of Adult Mental Health Outpatient Care

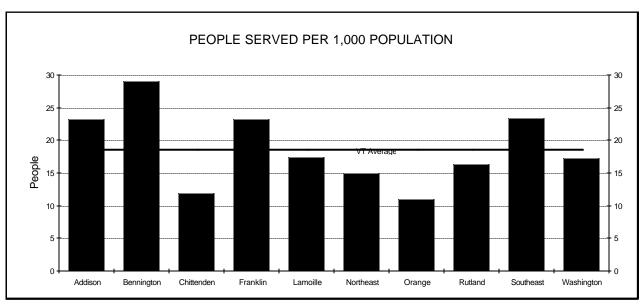
The proportion of all residents of a region who make use of services is one of the most widely recognized measures of access to care. The attached tables and graphs present the results of applying this measure to Adult Mental Health Outpatient programs in Vermont. The FY1997 data is from the Department of Developmental and Mental Health Services Fact Book. The information on historical trends in access to Adult Mental Health Outpatient care were compiled from earlier reports.

Analysis of variance indicated that there are statistically significant differences among Adult Mental Health Outpatient programs in Vermont but there is no significant change in the proportion of residents served during this 13-year period.

We are very interested in what you see in these Performance Indicators and how you interpret them. Please send your observations and ideas to us at the above address, or e-mail them to <a href="mailto:pip@dmh.state.vt.us">pip@dmh.state.vt.us</a>, or call one of us (John at 802-241-2638; or Bill at 802-241-2682).

## ADULT OUTPATIENT PROGRAMS PEOPLE SERVED: TOTAL AND PER 1,000 POPULATION, FY1997



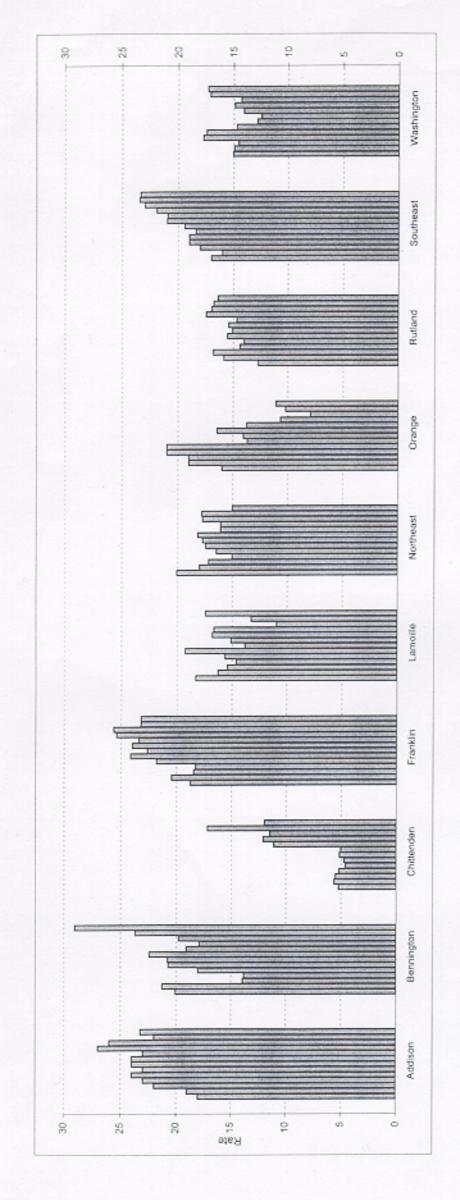


Region/Provider		Adult Population	Total People Served	People Served Per 1,000 Population			
Addison	- CSAC	26,822	623	23			
Bennington	- UCS	26,801	778	29			
Chittenden	- HCHS	111,617	1,337	12			
Franklin	- FGI	35,242	818	23			
Lamoille	- LCMHS	16,543	288	17			
Northeast	-NEK	44,465	667	15			
Orange	- CMC	25,467	282	11			
Rutland	-RACS	47,768	782	16			
Southeast	- HCRSSV	67,619	1,579	23			
Washington	- WCMHS	43,513	753	17			
Total		445,857	7,907	18			

Number of people served is based on quarterly service reports submitted by Vermont's community service providers and includes people assigned to Adult Outpatient Programs.

Population figures are projections for 1997 based on estimates published by the Vermont Department of Health and the Center for Rural Studies at the University of Vermont. Adult population includes Vermont residents 18 years and older. Individuals served by more than one agency are counted more than once.

## ADULT MENTAL HEALTH OUTPATIENT PROGRAMS PEOPLE SERVED PER 1,000 POPULATION: FY1985 - FY1997



Washington	17	17	14	15	14	12	13	15	17	60	5	100	15
Southeast	23	23	23	22	21	21	19	18	19	19	18	16	17
Rutland	16	17	17	17	15	15	15	16	14	14	17	16	13
Orange	11	10	80	11	14	16	14	14	21	21	19	19	16
Northeast	15	18	18	16	16	18	18	17	16	15	17	18	20
Lamoille	17	13	11	17	17	15	14	19	16	15	15	16	18
Franklin	23	23	26	25	23	24	23	24	22	18	18	20	19
Chittenden	12	17	11	12	11	9	2	9	9	co	9	9	2
Bennington	. 29	24	20	18	19	22	21	21	18	14	14	21	20
Addison	23	22	26	27	23	24	24	23	24	23	22	19	18
Statewide	18	19	17	17	16	16	15	15	15	15	14	15	14
	FY1997	FY1996	FY1995	FY1994	FY1993	FY1992	FY1991	FY1990	FY1989	FY1988	FY1987	FY1986	FY1985

Per capta figures are based on the number of clients represented in Quarterly Service Reports (QSR) submitted by Vermont's community service providers, and population figures published by the Vermont Department of Health.

Population figures include adults 18 years and older. The population figures for 1997 are projections.